

General Assembly

Raised Bill No. 6619

January Session, 2005

LCO No. 3113

03113 INS

Referred to Committee on Insurance and Real Estate

Introduced by: (INS)

AN ACT CONCERNING DISCOUNT HEALTH PLANS.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. (NEW) (Effective July 1, 2005) (a) No person, as defined in section 38a-1 of the general statutes, may market, advertise, promote or 3 sell to a resident of this state a discount health plan or plan materials 4 that: (1) Fails to provide to the consumer a clear and conspicuous 5 disclosure that the discount health plan is not insurance and that the 6 plan only provides for discounted health care services from participating providers within the plan; (2) uses in its advertisements, 8 marketing materials, brochures or discount cards the term "insurance", "health plan", "coverage", "copay", "copayments", "preexisting 10 conditions", "guaranteed issue", "premium", "enrollment", "PPO", "preferred provider organization" or any other term that could 11 12 reasonably mislead a person into believing the discount health plan is 13 insurance; (3) fails to provide the name, address and telephone number 14 of the administrator of the discount health plan; (4) fails to make 15 available to the consumer through a toll-free telephone number, upon 16 request of the consumer, a complete and accurate list of the 17 participating providers within the plan in the consumer's local area

18 and a list of the services for which the discounts are applicable; (5) fails 19 to make a printed copy of such list available to the consumer upon 20 request commencing with the time the plan is purchased or fails to 21 update the list at least once every six months; (6) fails to use plain 22 language to describe the discounts or access to discounts offered and 23 such failure results in representations of the discounts that are 24 misleading, deceptive or fraudulent; (7) fails to provide the consumer 25 notice of the right to cancel such discount health plan; (8) offers 26 discounted health services or products that are not authorized by a 27 contract with each provider listed in conjunction with the discount 28 health plan; (9) fails to allow a consumer to cancel a health discount 29 plan not later than thirty days after purchase; or (10) fails to guarantee 30 a refund of all membership fees paid to the discount health plan by the 31 consumer not later than thirty days after timely notification of 32 cancellation of the plan is given to the discount health plan 33 organization.

- (b) Any person who operates as or aids and abets another operating as a discount health plan organization in violation of this section shall be fined not more than twenty thousand dollars.
 - (c) Any person who collects fees for purported membership in a discount health plan but fails to provide the promised benefits shall be subject to the penalties for larceny under sections 53a-122 to 53a-125b, inclusive, of the general statutes, depending on the amount involved.
- Sec. 2. (NEW) (*Effective July 1, 2005*) (a) Before doing business in this state as a discount health plan organization, an entity shall:
 - (1) Be a corporation, incorporated under the laws of this state or, if a foreign corporation, authorized to transact business in this state, and shall obtain a license as a discount health plan organization from the Insurance Commissioner in accordance with this section; and
- 47 (2) File an application for a license to operate as a discount health 48 plan organization with the commissioner on such form as the

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commissioner prescribes. Such application shall be sworn to by an officer or authorized representative of the applicant, under penalty of false statement, and be accompanied by (A) a copy of the applicant's articles of incorporation, including all amendments; (B) a copy of the applicant's bylaws; (C) a list of the names, addresses, official positions and biographical information of the discount health plan organization and the individuals who are responsible for conducting the applicant's affairs, including, but not limited to, all members of the board of directors, board of trustees, executive committee, or other governing board or committee, the officers, contracted management company personnel, and any person or entity owning or having the right to acquire ten per cent or more of the voting securities of the applicant, which listing shall fully disclose the extent and nature of any contracts or arrangements between any individual who is responsible for conducting the applicant's affairs, including any possible conflicts of interest; (D) for each individual listed in subparagraph (C) of this subdivision as being responsible for conducting the applicant's affairs, a complete biographical statement, on forms prescribed by the commissioner, an independent investigation report containing information prescribed by the commissioner, and a complete set of fingerprints; (E) a statement generally describing the applicant, its personnel and the health services or other services to be offered; (F) a copy of the form of all contracts made or to be made between the applicant and any providers or provider networks regarding the provision of health services to members; (G) a copy of the form of any contract made or to be made between the applicant and any person listed in subparagraph (C) of this subdivision; (H) a copy of the form of any contract made or to be made between the applicant and any person, corporation, partnership or other entity for the performance on the applicant's behalf of any function, including, but not limited to, marketing, administration, enrollment, investment management and subcontracting for the provision of health services to members; (I) a copy of the applicant's most recent financial statements audited by an independent certified public accountant; (J) a description of the

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proposed method of marketing; (K) a description of the subscriber complaint procedures to be established and maintained; (L) the fee for a discount health plan organization license set forth in section 38a-11 of the general statutes, as amended by this act; and (M) such other information as the commissioner may require to make the determinations required by this section. For purposes of this subdivision, a "contract to be made" shall be determined based on the information known to the applicant on the date the information is filed with the commissioner.

- (b) If the commissioner finds that the applicant is in compliance with the requirements of this section the commissioner shall issue the applicant a license as a discount health plan organization which shall expire one year after the date of issue. The commissioner shall renew the license if the commissioner finds that the licensee is in compliance with the requirements of this section and the licensee has paid the renewal fee set forth in section 38a-11 of the general statutes, as amended by this act.
- (c) Prior to applying for a license from the commissioner, a discount health plan organization shall establish an Internet website that contains the information described in subsection (t) of this section.
- (d) Any license or renewal fee received pursuant to this section shall be deposited in the Insurance Fund established in section 38a-52a of the general statutes.
- 106 (e) Nothing in this section shall require a provider who provides 107 discounts to the provider's own patients to obtain or maintain a license 108 as a discount health plan organization.
- 109 (f) Each provider who offers health services to members under a 110 discount health plan shall provide such services pursuant to a written 111 agreement. The agreement may be entered into directly by the 112 provider or by a provider network to which the provider belongs.

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- (g) A provider agreement shall include: (1) A list of the services and products to be provided at a discount; (2) the amount of the discounts or, alternatively, a fee schedule that reflects the provider's discounted rates; and (3) a requirement that the provider will not charge members more than the discounted rates.
- (h) A provider agreement between a discount health plan organization and a provider network shall require that the provider network have written agreements with its providers that: (1) Contain the terms set forth in subsection (g) of this section; (2) authorize the provider network to contract with the discount health plan organization on behalf of the provider; and (3) require the network to maintain an up-to-date list of its contracted providers and to provide that list on a monthly basis to the discount health plan organization. No discount health plan organization may enter into or renew a contractual relationship with a provider network that is not licensed in accordance with section 38a-479aa of the general statutes.
- (i) The discount health plan organization shall maintain a copy of each active provider agreement.
- (j) Each discount health plan organization shall file an annual report with the commissioner not later than three months after the end of the fiscal year. Such annual report shall be filed on such forms as the commissioner prescribes and shall include: (1) Audited financial statements prepared in accordance with generally accepted accounting principles certified by an independent certified public accountant, including the organization's balance sheet, income statement and a statement of changes in cash flow for the preceding year; (2) a list of the names and residence addresses of all persons responsible for the conduct of the organization's affairs and a disclosure of the extent and nature of any contracts or arrangements between such persons and the discount health plan organization, including any possible conflicts of interest; (3) the number of members served by the discount health plan organization; and (4) such other information relating to the

- performance of the discount health plan organization as is required by the commissioner.
- 147 (k) The commissioner may assess a discount health plan 148 organization that fails to file an annual report in accordance with this 149 section a fine of not more than one thousand dollars for each day of 150 violation for the first ten days of violation and not more than two 151 thousand dollars for each day thereafter, and the commissioner may 152 suspend the organization's authority to enroll new members or to do 153 business in this state while such default continues. The commissioner 154 shall deposit all moneys collected under this subsection in the 155 Insurance Fund established in section 38a-52a of the general statutes. 156 The commissioner may not collect more than one hundred thousand 157 dollars for any one annual report.
- (l) Each discount health plan organization shall at all times maintain a net worth of at least two hundred fifty thousand dollars.
 - (m) The commissioner may not issue or renew a license under this section unless the discount health plan organization has a net worth of at least two hundred fifty thousand dollars.
 - (n) The commissioner may suspend the authority of a discount health plan organization to enroll new members, revoke any license issued to a discount health plan organization, refuse to renew a license of a discount health plan organization or order compliance if the commissioner finds that any of the following conditions exist:
- 168 (1) The organization is not operating in compliance with this section 169 or section 1 of this act;
- 170 (2) The organization does not have the minimum net worth required 171 by this section;
- 172 (3) The organization has advertised, sold or attempted to sell its 173 services in such a manner as to misrepresent its services or capacity for 174 service or has engaged in deceptive, misleading or unfair practices

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175 with respect to advertising or sales;

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- 176 (4) The organization is not fulfilling its obligations as a discount 177 health plan organization; or
- 178 (5) The continued operation of the discount health plan organization 179 would be hazardous to its members.
 - (o) If the commissioner has reasonable cause to believe that grounds for the suspension, nonrenewal or revocation of a license exist, the commissioner shall notify the discount health plan organization in writing specifically stating the grounds for suspension or revocation.
 - (p) When the license of a discount health plan organization is surrendered, nonrenewed or revoked, the organization shall, immediately following the effective date of the order, wind up and settle the affairs transacted under the license. The organization may not engage in any further advertising, solicitation, collection of fees or renewal of contracts.
 - (q) The commissioner shall, in any order suspending the authority of a discount health plan organization to enroll new members, specify the period during which the suspension is to be in effect and the conditions, if any, which must be met by the discount health plan organization prior to reinstatement of its license to enroll new members. The commissioner may rescind or modify the order of suspension prior to the expiration of the suspension period.
 - (r) The commissioner may not reinstate a license: (1) Unless reinstatement is requested by the discount health plan organization, and (2) if the commissioner finds that the circumstances which led to the suspension still exist or are likely to recur.
- (s) Each discount health plan organization shall provide the commissioner at least thirty days advance written notice of any change in the discount health plan organization's name, address, principal business address or mailing address.

- 205 (t) Each discount health plan organization shall maintain an up-to-206 date list of the names and addresses of the providers with which it has 207 contracted on an Internet website, the address of which shall be 208 prominently displayed on all its advertisements, marketing materials, 209 brochures and discount cards. The list shall include providers with 210 whom the discount health plan organization has contracted directly as 211 well as providers who will provide services to the organization's 212 members as part of a provider network with which the discount health 213 plan organization has contracted.
 - (u) When a discount health plan organization or other person sells a discount health plan with any other product, the fees for each individual product shall be provided, in writing, to the member and itemized.
- (v) The commissioner may adopt regulations, in accordance with chapter 54 of the general statutes, to implement the provisions of this section.
- (w) Any person who violates any provision of this section shall be fined not more than two thousand dollars.
- Sec. 3. Subsection (a) of section 38a-11 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective July* 225 1, 2005):
- 226 (a) The commissioner shall demand and receive the following fees: 227 (1) For the annual fee for each license issued to a domestic insurance 228 company, one hundred dollars; (2) for receiving and filing annual 229 reports of domestic insurance companies, twenty-five dollars; (3) for 230 filing all documents prerequisite to the issuance of a license to an 231 insurance company, one hundred seventy-five dollars, except that the 232 fee for such filings by any health care center, as defined in section 38a-233 175, shall be one thousand one hundred dollars; (4) for filing any 234 additional paper required by law, fifteen dollars; (5) for each certificate 235 of valuation, organization, reciprocity or compliance, twenty dollars;

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(6) for each certified copy of a license to a company, twenty dollars; (7) for each certified copy of a report or certificate of condition of a company to be filed in any other state, twenty dollars; (8) for amending a certificate of authority, one hundred dollars; (9) for each license issued to a rating organization, one hundred dollars. In addition, insurance companies shall pay any fees imposed under section 12-211; (10) a filing fee of twenty-five dollars for each initial application for a license made pursuant to section 38a-769; (11) with respect to insurance agents' appointments: (A) A filing fee of twentyfive dollars for each request for any agent appointment; (B) a fee of forty dollars for each appointment issued to an agent of a domestic insurance company or for each appointment continued; and (C) a fee of twenty dollars for each appointment issued to an agent of any other insurance company or for each appointment continued, except that no fee shall be payable for an appointment issued to an agent of an insurance company domiciled in a state or foreign country which does not require any fee for an appointment issued to an agent of a Connecticut insurance company; (12) with respect to insurance producers: (A) An examination fee of seven dollars for each examination taken, except when a testing service is used, the testing service shall pay a fee of seven dollars to the commissioner for each examination taken by an applicant; (B) a fee of forty dollars for each license issued; and (C) a fee of forty dollars for each license renewed; (13) with respect to public adjusters: (A) An examination fee of seven dollars for each examination taken, except when a testing service is used, the testing service shall pay a fee of seven dollars to the commissioner for each examination taken by an applicant; and (B) a fee of one hundred twenty-five dollars for each license issued or renewed; (14) with respect to casualty adjusters: (A) An examination fee of ten dollars for each examination taken, except when a testing service is used, the testing service shall pay a fee of ten dollars to the commissioner for each examination taken by an applicant; (B) a fee of forty dollars for each license issued or renewed; and (C) the expense of any examination administered outside the state shall be the

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responsibility of the entity making the request and such entity shall pay to the commissioner one hundred dollars for such examination and the actual traveling expenses of the examination administrator to administer such examination; (15) with respect to motor vehicle physical damage appraisers: (A) An examination fee of forty dollars for each examination taken, except when a testing service is used, the testing service shall pay a fee of forty dollars to the commissioner for each examination taken by an applicant; (B) a fee of forty dollars for each license issued or renewed; and (C) the expense of any examination administered outside the state shall be the responsibility of the entity making the request and such entity shall pay to the commissioner one hundred dollars for such examination and the actual traveling expenses of the examination administrator to administer such examination; (16) with respect to certified insurance consultants: (A) An examination fee of thirteen dollars for each examination taken, except when a testing service is used, the testing service shall pay a fee of thirteen dollars to the commissioner for each examination taken by an applicant; (B) a fee of two hundred dollars for each license issued; and (C) a fee of one hundred twenty-five dollars for each license renewed; (17) with respect to surplus lines brokers: (A) An examination fee of ten dollars for each examination taken, except when a testing service is used, the testing service shall pay a fee of ten dollars to the commissioner for each examination taken by an applicant; and (B) a fee of five hundred dollars for each license issued or renewed; (18) with respect to fraternal agents, a fee of forty dollars for each license issued or renewed; (19) a fee of thirteen dollars for each license certificate requested, whether or not a license has been issued; (20) with respect to domestic and foreign benefit societies shall pay: (A) For service of process, twenty-five dollars for each person or insurer to be served; (B) for filing a certified copy of its charter or articles of association, five dollars; (C) for filing the annual report, ten dollars; and (D) for filing any additional paper required by law, three dollars; (21) with respect to foreign benefit societies: (A) For each certificate of organization or compliance, four dollars; (B) for each

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certified copy of permit, two dollars; and (C) for each copy of a report or certificate of condition of a society to be filed in any other state, four dollars; (22) with respect to reinsurance intermediaries: A fee of five hundred dollars for each license issued or renewed; (23) with respect to viatical settlement providers: (A) A filing fee of thirteen dollars for each initial application for a license made pursuant to section 38a-465a; and (B) a fee of twenty dollars for each license issued or renewed; (24) with respect to viatical settlement brokers: (A) A filing fee of thirteen dollars for each initial application for a license made pursuant to section 38a-465a; and (B) a fee of twenty dollars for each license issued or renewed; (25) with respect to viatical settlement investment agents: (A) A filing fee of thirteen dollars for each initial application for a license made pursuant to section 38a-465a; and (B) a fee of twenty dollars for each license issued or renewed; (26) with respect to preferred provider networks, a fee of two thousand five hundred dollars for each license issued or renewed; (27) with respect to rental companies, as defined in section 38a-799, a fee of forty dollars for each permit issued or renewed; (28) with respect to discount health plan organizations licensed under section 2 of this act, a fee of five thousand dollars for each license issued or renewed; and [(28)] (29) with respect to each duplicate license issued a fee of twenty-five dollars for each license issued.

This act shall take effect as follows and shall amend the following		
sections:		
Section 1	July 1, 2005	New section
Sec. 2	July 1, 2005	New section
Sec. 3	July 1, 2005	38a-11(a)

Statement of Purpose:

To establish standards and licensing requirements for discount health plan organizations that market discount health plans in this state.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]

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